From: LocalPlan (GC)
To: "RARA Areas"; LocalPlan (GC); Jasmine Ruhiu
Subject: RE: Local Plan Consultation Contribution please include
Date: 13 December 2021 13:32:51
Attachments: image002.png
image003.png
image004.png
image005.png
image006.png
image007.png
image008.png
image009.png
image010.png

Good afternoon

Thank you for your email.

So that I know how to process your comments, can I ask if you agree to our privacy notice?

If you agree I will attribute the comment to you but redact any sensitive information. If you do not agree I will treat your email as anonymous.

Many thanks,

Greater Cambridge Local Plan Team

GREATER CAMBRIDGE
SHARED PLANNING

https://www.scambs.gov.uk/planning/
https://www.cambridge.gov.uk/planning
Greater Cambridge Shared Planning: a strategic partnership between Cambridge City and South Cambridgeshire District Councils
Want to work in one of the most exciting and dynamic areas in the Country? Join us here at the Greater Cambridge Shared Planning Service

---

From: RARA Areas <[redacted]>
Sent: 12 December 2021 17:05
To: LocalPlan (GC) <localplan@greatercambridgeplanning.org>;[redacted]
Subject: Local Plan Consultation Contribution please include

The quality of life in our world does not depend on the conflicts that arise, but on our response to them.

Widad Akrawi

-

If you don't set a baseline standard for what you'll accept in life, you'll find it's easy to slip into behaviours and attitudes or a quality of life that's far below what you deserve.

Tony Robbins

-
-
-
THERE IS NO BASELINE ON OUR STREETS AS TO WHAT IS ACCEPTABLE BEHAVIOURS AND WHEN CONFLICT ARISES THERE IS NOT A ROBUST PROACTIVE RESPONSE THAT SUPPORTS THIS COMMUNITY JUST A REACTIVE REPONSE IF THE COMMUNITY COMPLAINS AND EVEN THEN SOME ISSUES TAKE YEARS

RARA WANT A PAM

The previous expansion of the cAMBRIDGE Biomedical Campus and Addenbrooke's/Rosie/Papworth has impacted negatively on the surrounding communities, CBC are still not able to manage the consequences of the unintended consequences of their growth and policies/procedure. How can they expand without robust

PREVENTION

E.g. some examples Signage direct footfall/vehicles away from RedCross Areas, module filters slowing through traffic, modale filers signage no motorbikes into CBC through cycle path same Greenlands to Ninewells, take Red Cross Lane off CBC/Hospital maps, add P&R with cycle route into CBC site, move cycle path around Ninewells so it does not direct traffic through Greenlands which was a cul-de-sac only has 32 houses only 4 road side taking thousands passing by weekly 24/7, letters to patients/staff/contractors /visitors no waiting or parking in RedCross Area

ACTION

E.g some examples Funding, staffing to be community rangers identifying and resolving issues weekly on the ground, resources, on a regular basis not a one off as issues are dealt with by the community they subside just to erupt 2-3 weeks later the onus must change from community complaints to get action for CBC to stop negative impacts on the communities surrounding it as it expands exponentially and out of proportion to the community it sits within

-
MONITORING

-
E.g. some examples APR camera on CBC cycle path to Red Cross Lane, CCTV down RCL and Greenlands
-

Cambridge Biomedical Campus Vision 2021 – 2051 - Partnership with RedCross Areas Vision for Safer Streets Now in 2021

i. CBC VISION 2021 - 2051

The RedCross Areas Residents Association (**RARA**) welcome the **Cambridge Biomedical Campus Vision 2021 - 2051** and developments in terms of job opportunities, research and health care – welcoming the open and collaborative approach outlined in your **Vision**. With this in mind **RARA** would like to open a channel of communication to the benefit of all parties. **CBC** states is a globally important life sciences engine, and has come together to demonstrate its commitment to Cambridge through a new **Vision** for its campus, renewing its role in the city and beyond. We hope this extends to accountability for the staff and users of the site to ensure the emotional well-being and safety of their near neighbours living in residential communities on all sides surrounding their site.

ii. GROWTH OF CBC

From 1967 the site has developed alongside the building of homes on the three streets **Red Cross** Lane, Stansgate Avenue and Greenlands, making up **RedCross Areas**, and over the last 21 years **Addenbrooke's** and the **Cambridge Biomedical Campus** has expanded exponentially. The history of this has appeared to the outsider as piecemeal at best and as insular at its worst – witnessing the haphazard development of **Addenbrooke's** site by its immediate neighbours. This approach and model has not kept pace with today's thinking particularly in context of green agendas, sustainability, air quality/pollution/noise and travel/connectivity. The insularity of approach has been particularly felt in a negative way in the local residential community that abuts the site. Until very recently thanks to the work of a young new resident with the **NHS** CE Team the needs and legitimate aspirations of local people for a safe environment has been compromised by the unchecked growth of **Addenbrooke's** and the **Cambridge Biomedical site**.

iii. ADDENBROOKE'S SMOKING POLICY & UNINTENDED CONSEQUENCES

For example, as attitudes and health issues particularly smoking have changed, **Addenbrooke's** response has been short sighted in its interpretations. Because the needs of the local community have not had sufficient consideration and weight accorded them. The unintentional consequences of the Smoking Policy has left in its wake an increase in aggressive and anti social behaviour from staff from the **Cambridge Biomedical Campus** in residential areas not just **RedCross** as you are aware from concerns raised by other near neighbours surrounding the Campus with staff who are forced off the site to smoke as provision on the campus is not adequate. It has improved since one of our younger residents identified and engaged with the **NHS** CE Office during 2019 and **RARA** connected with the **NHS** and 1 private Contractor in 2020. But it is now with the good weather becoming a cause of concern yet again for those neighbouring the **Addenbrooke's** and **Biomedical site** with examples daily of smokers coming off site to smoke, sitting in private greens/communal drives/drives and sitting on and blocking pavements and road access and leaving their masks, litter and butts in their wake stating "There are not enough sites/seats on the **Biomedical site**". **RARA** does not want to return to recruiting neighbours t put in 500 hours litter picking as they did through 2020 with additional cleans weekly by the **NHS** and **Bell School** plus community clean ups with the Council, SOS and community pay back schemes,. In 2/3 months of 2021 100 hours were put in and when **CBC** cars could not park when double yellow lines went down February 2021 **RARA** was able to stand down 8 litter pickers as litter, PPE, butts, fly tipping dropped by 90%. As the **CBC staff** are coming back onto **RedCross** Areas in May/June 2021 to illegal trail, idle, park and loiter major clean up operations have had to take place due to PPE, litter, butts and broken bottles affecting the young children who use our streets for their school run.

Cmbridge Biomedical Campus – Impact from your Smoking Policy on your neighbours

2006 -2009 ***"The first ban on smoking on site ran from 2006 to 2009, but was withdrawn when it was ignored".***

2014 *"A smoking ban has been put in place across the Addenbrooke's Hospital site in Cambridge. From the start of 2014, people can no longer smoke anywhere on the site, whether they are inside or outside. It applies to all staff, visitors and patients"*

"The Queen Elizabeth and James Paget hospitals in Norfolk also tried going smoke-free, but the ban was largely ignored. In the end, the hospitals built new smoking shelters".

2015 "More than 11,000 people have been challenged by security staff at the Addenbrooke's site since the smoking ban was introduced just over a year ago. Eleven thousand!!"

2016 "Visitors caught lighting up are advised to put it out and directed to the nearest site boundary by the NHS" - **blighting residents and your neighbours lives**

The Trust said "about 400 people a month are caught smoking on the site but are "mostly visitors" rather than patients or staff".

2019 In one week the count of smokers with NHS lanyards smoking in **RedCross** Areas (**Red Cross** Lane, Stansgate Avenue, Greenlands) was 400 & In **RedCross** Areas in 1 year all smokers spoken to have been staff, not just individuals but big groups blighting residents lives and blocking pavements, roads and access, dropping litter, butts. PPE and there have been many unpleasant outbursts to residents from smokers especially on Red Cross Lane **resulting in NHS and Police Incident reports**

2020 In one week the informal and not total count of smokers with **NHS** lanyards smoking in **RedCross** Areas (**Red Cross** Lane, Stansgate Avenue, Greenlands) was 600, in Greenland's in one full day they counted 200 (so the weekly total is 600+) **even sitting on private greens**

(The Trust back in 2016 stated Professor Patrick Maxwell, Regius Professor of Physic, said at **a 2016** board meeting **"**Putting up more signage would make it much easier to get to those people - we could signpost them to places to where they could smoke off site" - **In 2016** Dr Mike Knapton, non- executive director, said:

"Most of our smokers are visitors not patients, most who are from further away and not aware of the culture of this hospital. If in **Year 1 2015 of the No Smoking Policy 11,000 were spoken to for smoking on site** back in **2016** it was noted "Particularly a challenge will be in 18 months' time when the site gets bigger. **People will have to walk further to get off the site**")

In 2021 where does this massive number of people go - onto our streets blighting residents lives for over 7 years

2020/21 CE Team started work on issues which was commended by residents and this now needs a long term strategy embedding it in the **Cambridge Biomedical Campus Vision**

As from 2016 it has not been visitors or patients found to be smoking in RedCross Areas the majority coming into our streets areYOUR staff

iv. NHS CAR PARKING POLICY & UNINTENDED CONSEQUENCES

The same issues apply to car parking in the local area over the last 11 years, in **2014-16** the **Trust RARA** is informed made a total of £108,421 from parking charges whilst at he same time residents say anti social behaviours of people parking in **RedCross Areas** hit an all time high. As pressure on **Addenbrooke's** east and the **Biomedical site** has increased, then it has overspilled on local streets bringing with it 24 hour 7 days a week. **CBC** was fully aware of the pressures in **Red Cross** Lane as **Your Transport Survey** (**2016**) found **Red Cross** Lane had 165% occupancy of the on street parking with 76-100% being **CBC** staff (not residents). Tenants past and present informed **RARA** that they have had groups and other car drivers intimidate and abuse them when trying to park in the street and told in no uncertain terms that the street parking is for the **NHS** and they need to park on their own drives (ironically many of the tenants are **NHS** employees themselves and are then put at a disadvantage as they feel unable to demand their colleagues stop these behaviours and do not feel confident to be whistle blowers). This has been confirmed by long term residents of 10 – 60 years and by **RARA's** own experience, with Cambridge being a small interconnected community with many of the community and near neighbours working at the **CBC** at all levels. **RARA** has had first hand, both factual and anecdotal feedback of both the Residents Association, membership, groups in the community, families and even individuals having unprofessional conduct not just by individuals but also by agents and organisations connected to or part of the **CBC** demonising any effort by any of these locals to challenge illegal or anti social behaviours. Very disappointing from a Global Partnership with a new **Vision** "..bringing together its role in Cambridge life … We want to develop **CBC** in a way that is inclusive rather than exclusive, and contribute to making Cambridge an even better place".

Historically for 11 years the community has experiences incidents of aggressive and anti social behaviours, culminating in August 2019 as an ACT/Cheffins tenant was so exasperated they reported a local worker parked illegally all day on their drive to the Police and put the information on social media. From this 80% of the community over the next 6 months came forward with examples of 10 years of incidents from damaging their garages, gate posts, fences, drives, cars, car tyres, hate crime, antisocial behaviours etc. always a day after asking someone to remove themselves from parking illegally on their drives/blocking their drives or being illegally parked on Greenland's communal drives. The worst being individuals being driven at by these illegally parked cars when they had phoned the Police to request they move. On many occasions the individual was reported to be at or admitted themselves that they worked at the **Hospitals** on the **Cambridge Biomedical Campus**. Even now when on street parking is illegal it is increasing exponentially every week. There was a recent incident where a young woman and her young child were nearly run off their bikes by a person waiting illegally in their car on double yellow lines (not a one off this individual had been parking illegally for 4 weeks running and had previously had had the new yellow lines on other roads explained) they stated they were there to pick up a Hospital staff member and were allowed to park. On this occasion they were asked if they would consider moving which they did, but being so engaged at swearing at the residents the driver did not look where they were driving. This resulted in this young girl being doubly upset as a car was coming toward them with total disregard for their safety whilst a male driver was swearing and making rude hand gestures. The community had to think carefully and decide to cancel organising a Playing Out event for children and families as the car drivers connected with the **Cambridge Biomedical Campus** are behaving in a way that is not enabling **RedCross** Areas to have **Safer Streets.**

CBC 2016 Travel Survey stated "demand for car parking on-site is currently significantly over-capacity …. with over 1,106 cars parked on local streets … and residential areas are seeing increasing levels of tidal traffic during the peak hours" in 2018 **CBC** Report which said "People travel to **CBC** from locations across east and south-east England and beyond". What can be seen in **May 2021** is that the **Trust** is seeing an additional 500 staff park on site every day. As this is not being addressed strategically the staff who do not meet the **NHS** eligibility parking criteria are now being forced off site. This means more negative impact on **RedCross** Areas where the **Council Parking Enforcement** are fighting a valiant daily battle to manage the tidal wave of additional cars coming in to the area to trail and park illegally. There needs to be finance from the **CBC** for monitoring/enforcement via CCTV, patrols daily 24/7 and enforcement/accountability for those form the **CBC** blighting the lives of thise that live in **RedCross** Areas to keep the community and those travelling through safe with a strategic vision for **Safer Streets**.

In the context of this history of expansion of the **CBC site** bringing with it problems that were not managed or mitigated for it is imperative that the latest **Vision** learn the lessons e.g.

If in 2018 CBC knew parking by **CBC** staff resulted in "Occupancy exceeding capacity on roads south of Mill Road including **Red Cross** Lane" with "76% - 100% non-residential parking on streets in the immediate vicinity of **CBC**" and "the streets surrounding **CBC** are dominated by non-residential parking during the morning and afternoon periods, particularly on **Red Cross** Lane" with no planning put in place for the 30-40% increase predicted in cars to **CBC** in **2019**. If **CBC** knew from **2016** about the impacts likely on the local communities and have not been able to mitigate these over the past 5 years how can they be entrusted with a 30 year plan of expansion.

v. What's Needed -Safer Streets

What's Needed - **Safer Streets**, good public transport, more cycling provision, safe walking routes, discourage cars to trail, illegally wait, idle and park by offering adequate parking on site, adequate taxi/Private Hire Vehicle ranks on site, adequate drop off and pick up points on site for staff, visitors and patients, more smoking shelters with seating. **Please have routes of accountability for staff** not upholding your core values, communication regularly to promote and move car drivers and smokers away from residential areas as **Red Cross** Lane (would be beneficial to see if other areas are too?) as it is experiencing anti social behaviours yet again from the **Biomedical** and **Addenbrooke's** site encroaching on their homes and safety. Finance is needed from the **CBC** for signage into the site for parking/drop off/taxis &PHVs, signage on roads abutting the site saying no route through to **Biomedical**/**Addenbrooke's**/**Hospitals**/no trailing, waiting, idling or parking. Funding from the **Biomedical site** to enable the residential roads surrounding your site to have consultations/installation of requested no loading, bollards, signage, modal filters, safe cycle routes, pavements pedestrians/disabled/wheelchairs/pushchairs can use - not blocked by staff groups to embed your **Vision** with an **Active Travel Route** that does not disadvantage your neighbours with noise, pollution, littering/fly tipping, illegal idling/waiting and parking including pavement parking nd trailing cars disadvantaging the disabled/families with buggies, antisocial and behaviours that do not comply with the **Governments Safer Streets**.

With plans will inevitably come pressures on the local area and environment particularly in relation to transport. Potentially many thousands of extra staff on top of the **21,000 2020 and additional 5000 2021** (envisaged by **CBC** in 2019 to reach 41,387 on an average weekday this year 2021 before any expansion) presently will be travelling through **RedCross** streets to reach the **CBC** site. Traditionally this has been primarily by car and in 2018 your own **Biomedical Campus Transport Review Part 1 and 2 report** noted a 30-40% increase in car use from the **CBC** expansion primarily happening in 2019 and no provision was made by the **CBC** for this and no assistance was allocated or given to communities such as **RedCross** Areas that suffered significantly due to this. The current expansions have put pressure on the **Biomedical** / **Addenbrooke's** site and historically the solutions have been for staff to flood the local residential streets in search of free, convenient parking 24 hours a day. This has resulted in anti social behaviour and dangerous driving including trailing, waiting, idling, parking on pavements blocking disabled/school run access, parking on people's drives, blocking residents access, driving at speed, reversing, blocking junctions and parking illegally, blocking access for emergency vehicles. A person attending **Addenbrooke's** recently parked illegally for half a day and was requested by the Police to move his car, when asked why he parked illegally he cited he did not wish to pay for parking on the **Biomedical** / **Addenbrooke's** site, then became abusive to a female. Just a few weeks ago a pavement parked car had to be asked to move on Greenland's as an ambulance was due and would not have been able to access the property of the elderly resident.

To avoid a repeat of this your **Vision** must take account of historical mistakes which have caused Police Incidents, illegal actions, verbal abuse, anti social behaviours and much upset among local residents over an extended period and take account of **RedCross Areas** being a main thoroughfare for your staff, visitors and patients. **CBC** report (2018) "With new developments, the demand for parking is likely to increase. Red Cross Lane – has reached 165% occupancy. So there is likely to be a deficit in the intervening period depending on the phasing of site development until 2025". This is a projection prior to current and future 30 year **Vision** for further expansion. Plus in 2018 **CBC** identified "Both car and cycling parking levels are currently over capacity" and what has been actioned on **CBC** site to address this over the past 3 years as demand has grown.

vii. GOING FOWARD

A multi agency approach is required including for example local Councillors, Community Groups, local Cycling Campaigns, local Neighbourhood Watch and Residents Associations, local residents including tenants (who traditionally have informed groups they feel insecure in their contracts and tenancies so do not feel able to raise their own issues), the Local Authority, Police, national groups with relevant expertise to name just a few as you knew in 2018 that "the likely future pinch points would continue to be Addenbrooke's Road and Babraham Road" both of which surround **RedCross Areas** to take forward **CBC** findings of 2016 and 2018 that **RedCross Areas** needs **"On-street parking controls"**. CCTV seems the only solution **as staff ignore the double yellow lines**.

Poor communication that does not effectively take all parties concerns into account leads to poor planing outcomes with unintended consequences that disproportionately negatively impact on local people.

viii. RedCross Areas needs an SAE

S Safer Streets - Funding from **CBC** for CCTV and fund more Parking Enforcement Patrols for 24/7 monitoring/better night time lighting for nurses/night shift workers/signage to site/signage encouraging traffic away from **RedCross Areas** and remove loitering, littering, fly tipping and illegally waiting, idling, pavement and on street parking from **RedCross Areas** streets

A Accountability– Cambridge Biomedical Campus Companies taking responsibility for CCTV/ Parking Patrols/Funding - informing and managing their staff, patients, visitors, taxis, private hire vehicles with an aim to stopping illegal, anti-social, aggressive, bullying behaviours that impact adversely on health to the communities neighbouring your site

E Enforcement– CBC leading Enforcement not the community reporting illegal & anti-social actions. Routes to report/Policies/Procedures enforce (A) achieving (S)

Funding and an SAE directly from the Cambridge Biomedical Campus organisations

ix. *Current CBC Organisations* - UC/UCSCM/UCMS/NIHR/UAHCC/RPNHST/R(MH)/ AHNHST/CPFT /ACCI/DC/ ACT/ MRC/GSK&CPU/AZMRSR&DC/AC/CRUKCI/WT/ MRC/ LMB/H&LRI/IS/IOTAPO/CAST

Please see our first draft **RedCross Areas Vision** which the neighbourhood hope the **CBC** will sign up to work with relevant agencies to take forward and incorporate into **immediate 2021 actions** and future expansion plans as Girlguiding's CEO Angela Salt OBE, Chief Guide Amanda Medler and Chair of the Board of Trustees Catherine Irwin (2021) "***Women and girls have a right to feel and be safe at all times of the day and night***", their Survey identified that "A quarter (26%) of girls aged 7 to 10 feel unsafe when they go outdoors, increasing to two in five (41%) 17 to 21 year olds. All these measure were higher for girls and young women who identify as disabled or LBGQ+". When an illegally parked car last week at nearly midnight by a residents home is looked at by an elderly disabled 5ft woman (as a very close by neighbours home - an elderly 91 year old disabled woman her daughter and a 5 year old grand daughter who were at home - was entered by an unknown male a few days previously so naturally the community was concerned) and the woman returned to their home to be accosted by the 6ft male car driver coming out of the **Biomedical Campus** with clenched fists shouting at them, this does not create a Safe Street/Space and neighbourhood surrounding the **Cambridge Biomedical Campus**.

x. To conclude we leave you with RedCross dream for 2021 as stated nationally by Kit Malthouse MP (2021) "As Minister for Crime and Policing, I am committed to ensuring that our citizens can live comfortably in the knowledge that their communities and streets are safer and free of crime" and locally by a vision by our new Mayor Nik Johnson saying "He will encourage people to live healthier lifestyles …. and will be making a priority of compassion, cooperation and community to be at the source of all policy decisions".

Our biggest neighbour **CBC** with the most impact on the health and well being of **RedCross Areas** and other neighbourhoods could learn from **Nik's** words they certainly give our and the wider communities across Cambridgeshire hope.

Cambridge Draft RedCross Areas Vision 2021 – 2051 linking to Cambridge Biomedical Campus Organisations & Their 30 Year Vision 2021 - 2051

No	VISION	REQUEST	WHOM TO ACTION	NEEDED
1	Safer Streets	• More street and key area lighting, (CCTV junction with Red Cross Lane and	CBC/NHS/UC/Council/Councillors/Mayor/GCP/Police/Bell/Agents/Owners & Multi Agency Joined Up Working	NOW

		Greenlands), pavement bollards by dropped kerbs to stop illegal driving onto pavements, no loading at junctions (Create a signposted/road marking junction at Red Cross Lane & Greenlands), stop dangerous waiting at junctions/pavement parking) for current and future nos of staff to keep roads/pavements safe for **CBC** staff and those that live and travel through the RedCross area, no motorbike signs cyle path into **CBC** and Greenlands to Ninewells	**CBC/NHS/UC**	
		• Adequate break/smoking areas with seating on site therefore freeing up our streets for all including pedestrians/disabled/ pushchairs/ wheelchairs/cyclists etc. – for those who live here and travel through to work, visit or have treatments on the **CBC**		**NOW & CBC VISION ongoing**
		• It is intimidating using roads and pavements when unable to pass large groups of **CBC/NHS** staff on roads/ sitting on pavements/parked on pavements or double yellow lines 24/7	**CBC/NHS/UC**	
		• **Extend Ninewells Cycle path around Ninewells (not through it) and connect to cycle path by Helicopter pad – linking Park & Ride/Trumpington and give a Safer Active Travel Route for the increasing numbers of staff going into the Biomedical Campus**	**CBC/NHS/UC**/Council/Councillors/Mayor/GCP/Police/Bell/Agents/Owners & Multi Agency Joined Up Working	**NOW & CBC VISION ongoing**
		• **Please for the CBC staff nearly 75% female and our community create Safer Streets**	**CBC/NHS/UC**/Council/Councillors/Mayor/GCP/Police/Bell/Agents/Owners Multi Agency Working	
		RED CROSS AREAS WANT AN SAE - Safer Streets - Accountability & Enforcement		**NOW & CBC VISION ongoing**
				NOW
2	**Smoking**	• More smoking shelters/seating/move away shelter from Red Cross Lane/alternatively close or a gate (?one with ease of access wheelchairs/pushchairs/mobility/sight)pavement entrance to denote **CBC**/Addenbrooke's (with lighting/APR) from the residential street - cycle route open	**CBC/NHS/ UC**	**NOW**
		• Signs on current posts (future gates) containing message from current **NHS** Large Sign		
		• **CBC / NHS** Induction, continually rolling programme of monthly all staff email, monthly management/team meeting agenda item/Awareness work with the Council & pocket ashtrays	**CBC/NHS/ UC**	**NOW**
		• Accountability, policies in place to monitor, manage and uphold Best Practice/Values of orgs	**CBC/NHS/ UC**/Council	**NOW & CBC VISION ongoing**
			CBC/NHS/UC	**NOW**
3	**Cars**	• Signage on entrance to RCL NO TROUGH ROUTE TO **HOSPITALS/CBC – maps to site REMOVE Red Cross lane add P&R cycle path to CBC cutting out Greenlands**	**CBC**	**NOW**
		• Signage by No 1 RCL/Hospital site– No STAFF DROP OFF OR PICK UP/Waiting/Parking	**CBC/NHS/UC** /Council	**NOW**
		• Fund Council consultation and installation of any agreed e.g. double yellow kerb blips, mini bollards, modal etc. to reduce dangerous &/or illegal cars waiting/parking/pavement parking	**CBC/NHS/ UC**/Council/Councillors/Mayor/GCP	**NOW**
		• Enough Blue Badge disabled parking by each area of the hospital so no need to park at a distance and cause those most vulnerable additional stress attending Clinics and Treatments	**CBC/NHS/ UC**	**NOW & CBC VISION ongoing**
		• Easy access pick up/drop off on site areas for staff/patients on **CBC** – promoted monthly	**CBC/NHS/ UC**	**NOW**
		• Publicise on offer of appointment letters to staff and appointment letters to patients-visitors	**CBC/NHS/ UC**	**NOW & CBC VISION ongoing**
		• Induction, monthly all staff email, monthly management/team meeting agenda Re: **RCA**	**CBC/NHS/ UC**	**NOW**
		• Accountability policies in place to monitor, manage and uphold Best Practice/Values of orgs		**NOW & CBC VISION ongoing**
4	**Taxis**	Adequate Taxi Bays on **CBC**/for **NHS** etc.– **P**ublicised and **P**romoted **C**ontinually no parking in **RCA**	**CBC/NHS/UC** Council/Councillors/Mayor/GCP	**NOW & CBC VISION ongoing**
	Private Hire Vehicles	Adequate Private Hire Vehicle Bays on **CBC**/for **NHS**/Patients booking them for collection – **P&PC**	**CBC/NHS/UC** Council/Councillors/Mayor/GCP	**NOW & CBC VISION ongoing**
		Lets support the small business person have breaks wait for fares most coming from the CBC		
5	**Fly tipping /Littering**	By actioning the above and below this should decrease and have routes of accountability Accountability policies in place to monitor, manage and uphold Best Practice/Values of all orgs	**CBC/NHS/UC** Council/Councillors/GCP/Police/Bell/Agents/Owners	**NOW & CBC VISION ongoing**
6	**Anti Social Behaviours**	Policies in place to monitor, manage, have accountability of agencies for anyone bringing them into disrepute/not upholding their Behaviour Policies of all orgs–onus taken away from community complaints	**CBC/NHS/UC** Police/Bell/Man & Letting Agents/ Licencing / Council / Owners & Multi Agency	**NOW & CBC VISION ongoing**
		Process to report and gain feedback on any of the issues/those involved in the above to each agency	**CBC/NHS/UC**	**NOW**
		RARA WANTS A PAM Prevention Action Monitoring		
7	**Infrastructure**	• **CBC** needs a Station – please stop cars using RedCross Areas as a pick up/drop off site now	**CBC/NHS/ UC**	**NOW & CBC VISION ongoing**
		• If the site infrastructure does not support expansion, power, water, cable – let neighbours know and your plans for addressing these shortfalls & impact on their neighbourhoods/lives	**CBC/NHS/UC** Mayor/Council/ Councillors/ Police/ GCP/Bell/Agents/ Owners & Multi Agency	**NOW**
		• Consult with the neighbours this will impact on – e.g. station, expansion, road closures/road works/ disruption/ noise/gas pipes/water pipes/sewage/digital cabling etc. etc. etc. etc. etc.	"	**NOW & CBC VISION ongoing**

- Yours sincerely,
  Lu Coordinator RARA

Jo Vice Coordinator

Minmin Founder

Residents/tenants and the local community just want Safer Streets.

RedCross Areas Residents Association (RARA)

- [redacted]

  Safe blog just some servers do not like Wordpress and say x not tested - OK to link to

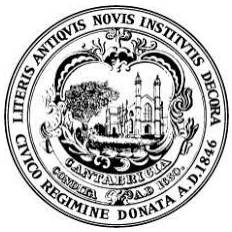
Red Cross Lane Area | Neighbourhood Watch | National network | Local Watch areas | Community crime prevention groups

Working in partnership with Bell International Language School

Medirest providing great people, service and results

****The Mayor, Cllr Russ McPherson* Volunteer for ***Cambridge Awards*** *for 2020-2021*

AWARDED TO RARA & MEMBERS



**** Mac McGuire, Chairman of Cambridgeshire County Council - Commendation Scheme ****

https://www.cambridgeshire.gov.uk/council/county-councillors/chairman-of-the-council/chairmans-commendation-scheme

RARA - Set Up With Support From Queen Edith's Community Forum & Chair Sam Davies MBE

Welcome to the Queen Edith's Community Forum, Cambridge

PARTNERED WITH THE CO OP

Supporting communities

co
op